

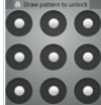
REPAIR FORM

PLEASE PRINT OFF, FILL IN AND SEND WITH YOUR DEVICE(S) TO:
xFix Repairs, 165 Linthorpe Road, Middlesbrough TS1 4AG, United Kingdom.
 Email: support@xFix.co.uk

YOUR DETAILS

Date: _____
 Name: _____
 Address: _____
 _____ Postcode: _____
 Daytime No: _____ Mobile No: _____
 Email: _____
 (please write clearly)

YOUR PHONES DETAILS Please DO NOT send your device with any accessories, cables or memory card.

Device Make: _____ Model No: _____
 IMEI/SN Number: _____ Has this device been previously repaired? * YES NO
 (Serial number on back of your device or if it's a phone, type in *#06# into your phone)
 Pattern
 Password (For testing after repair)
 Devices Numeric
 PASSCODE: _____
 (For testing after repair)

FAULT DESCRIPTION: Repair Service Express Repair Service (48-Hours Guaranteed: £40) Data Recovery Express Data Recovery (2-3 Days Guaranteed: £100 non-refundable)

QUOTATION

Was a Quote Given? YES / NO Price of Quotation: _____ + Return Postage (tick option below)
 UK 1st Class Recorded £4.99 UK Special Delivery £7.99 International £15
Insured up to £42 - signature reqd. (2-3 working days delivery) Insured up to £500 / tracked - signature reqd. (Delivery within 48hrs) Tracked - Signature
 Price Given By: Phone / Email Name of Person who gave the quote: _____
 How did you hear about us? (Please circle): Google – YouTube – Instagram – Facebook - TikTok / Returning Customer / Recommendation By _____

PLEASE READ & ONLY SEND YOUR DEVICE IF YOU UNDERSTAND THE FOLLOWING:

1. IF WE SUCCESSFULLY REPAIR YOUR DEVICE & THE PHONE TURNS OUT TO BE LOCKED TO ICLOUD OR GOOGLE ACCOUNT THE QUOTED REPAIR PRICE WILL STILL STAND.
2. PAYMENT MUST BE MADE WITHIN 30 DAYS.
3. IF WE FLASH YOUR HANDSET, ANY DATA NOT STORED ON THE MEMORY WILL BE DELETED - PLEASE INDICATE IF DATA IS IMPORTANT & YOU WOULD LIKE US TO TRY OUR BEST TO SAVE IT ALTHOUGH NO PROMISES CAN BE MADE.
4. WE ONLY REPAIR THE FAULT THAT YOUR DEVICE CAME IN FOR, IF WE REPAIR THE DEVICE & ON TESTING WE NOTICE IT HAS ADDITIONAL FAULTS, YOU WILL BE QUOTED SEPERATELY FOR THOSE FAULTS.
5. ANY DEVICES THAT HAVE NOT BEEN PAID FOR WITHIN **90 DAYS** OF BEING REPAIRED WILL BE DISPOSED OF OR BROKEN DOWN FOR PARTS.
6. I AM FULLY AWARE AND UNDERSTAND THAT MY DEVICE HAS PHYSICAL DAMAGE AND THE **XFIX REPAIRS STORE** AND **TECHNICIAN** WILL NOT BE HELD RESPONSIBLE IN THE EVENT THAT MY DEVICE **DIES** OR HAS A **SHORTAGE OR LOSS OF ANY DATA OR MEMORY INFORMATION** IN THE REPAIR PROCESS.
7. If your device has a fingerprint bio-metric sensor (Touch ID) or facial recognition sensors (Face ID), there is a very small risk that these sensors may not operate correctly following a screen repair / screen replacement. In such cases, these functions become inoperative as a by-product of the repair process, even when all due care and attention is exercised by a skilled repair technician. Due to this, XFIX have specifically excluded non-working bio-metric sensor from the XFIX TWO MONTHS Warranty. XFIX will not be held responsible or liable for any device that exhibits a non-working bio-metric sensor following our repair, even if the sensor was deemed to be operative prior to the repair. Due to the way Apple has implemented the hardware security features in devices with Touch ID and Face ID, XFIX are unfortunately not able to fix problems with devices that exhibit this problem. Customers concerned about this issue are strongly advised to repair their device directly with Apple and not to use XFIX or other third party repairers to fix their device.

CUSTOMER APPROVAL REQUIRED PLEASE SIGN HERE

Customer Signature _____ Date: / /